



FOR HELP OR INFORMATION: When you need information, call the people listed in the following chart:

QUICK REFERENCE CHART	
Information Needed	Whom to Contact
<p>Claims Administrator (Administrative Office)</p> <ul style="list-style-type: none"> • Claim Forms, Claim Filing and Level 1 Claim Appeals for Medical, Dental, Vision, Life, AD&D, and Disability Income Benefits • Eligibility and Plan Benefit Information • Pre-treatment Estimates for Dental Benefits • Certificate of Creditable Coverage 	<p>Fringe Benefit Services. Inc. P. O. Box 21240 Denver, Colorado 80221 800-622-8780 Office Hours: M-F 8:00 am to 4:30 pm (MST)</p>
<p><i>PPO Networks</i></p> <ul style="list-style-type: none"> • Network Provider Directory • Additions/Deletions of Providers • Claim Filing for PPO Network Providers 	<p>Arizona Residents: Arizona Foundation for Medical Care PPO Group # EB780487 P. O. Box 2909, Phoenix, AZ 85004 602-252-4042 or 800-624-4277 www.azfmc.com</p> <p>Colorado Residents: Sloans Lake Managed Care Inc. PPO Group # 1556 6501 S. Fiddler's Green Circle, Suite 300 Greenwood Village, CO 80111 303-504-5615 or 800-850-2249 www.sloanslake.com</p> <p>Oklahoma Residents: Preferred Community Choice PPO P. O. Box 3270, Tulsa, OK 74101 918-594-5212 or 800-884-4776 www.ccmhp.com</p> <p>Nevada, Utah, Nebraska, Florida and Louisiana Residents Beech Street Corporation PPO Group # 891 P. O. Box 853925, Richardson, TX 75085-3925 800-937-2277 www.beechstreet.com</p> <p>Texas and New Mexico Residents Beech Street Corporation PPO Group # 891 P. O. Box 853925, Richardson, TX 75085-3925 800-937-2277 www.beechstreet.com</p> <p>Iowa Residents Interplan Health Group Accountable Health Plans of America, Inc. Six Flags Drive, Suite 200 Arlington, TX 76011 800-613-1124</p> <p>Missouri Residents Cox Health Network c/o Group Benefits Services, Inc. 1736 E. Sunshine, Suite 200 Springfield, MO 65804 417-269-6270 www.coxhealth.com</p>
<p>Utilization Management (UM)</p> <ul style="list-style-type: none"> • Precertification Review • Case Management • Appeals of UM Review decisions 	<p>Arizona Foundation for Medical Care 326 E. Coronado Road Phoenix, Arizona 85004 Telephone: 1-602-252-4042 or 1-800-624-4277 Office Hours: M-F 8:00 am to 5:00 pm (MST)</p>
<p>Prescription Drug Program</p> <ul style="list-style-type: none"> • ID Cards • Retail Network Pharmacies • Mail Order (Home Delivery) Service • Reimbursement for Non-Network Retail Pharmacy 	<p>RxAmerica P. O. Box 22390 Salt Lake City, UT 84122-0390 Retail Customer Service: 800-770-8014 Mail Order Customer Service (via Precision Rx): 800-293-2202</p>
<p>COBRA Administrator</p> <ul style="list-style-type: none"> • COBRA information • Cost of COBRA and COBRA premium payments 	<p>Fringe Benefit Services. Inc. P. O. Box 21240 Denver, Colorado 80221 800-622-8780 Office Hours: M-F 8:00 am to 4:30 pm (MST)</p>
<p>Plan Administrator</p> <ul style="list-style-type: none"> • Level 2 Claim Appeals 	<p>Board of Trustees, National Roofers Union Health & Welfare Fund P. O. Box 21240 Denver, Colorado 80221 800-622-8780</p>
<p>HIPAA Privacy Officer</p>	<p>Fringe Benefit Services. Inc. P. O. Box 21240 Denver, Colorado 80221 800-622-8780</p>